



March 18, 2020

## **COVID-19 Statement**

Fresno Madera Farm Credit Management has been monitoring the advice of public officials, and the information that has been made available by our public health agencies. We have implemented a number of measures in order to participate in the area-wide effort to reduce the spread of the COVID-19 virus.

We are fully committed to the role that we play in creating reliable, uninterrupted access to capital and funding for our member-borrowers and we are committed to protecting our capacity to support those needs while we make the adjustments necessary to keep staff safe, and comply with efforts to slow the spread of the virus.

### **Active Steps**

We are working under our business continuity plan, and have implemented steps that will reduce the number of staff that are working in all locations. Most of our staff will be able to resume many of their responsibilities by working remotely. We will maintain reduced staff at our locations to support our critical functions that at this point may not be conducted remotely.

### **Current Status**

Our locations are currently maintaining normal business hours, with full services. Our online portal, myFMFC, and online banking platform is fully functional. We will announce any service limitations that develop via our website as soon as they occur.

### **Summary**

We are ready to fulfill our commitment as a Mission lender to agriculture, and are working to protect our capacity to meet the critical needs of our member-borrowers. We understand that COVID-19 and the related public measures to contain its health impact are creating significant disruption to all members of our community including small businesses, farmers and ranchers, as well as the families here in the Central Valley. We will remain diligent in our efforts to make the necessary adjustments as the challenges that are now part of our collective environment evolve.

Please do not hesitate to reach out to me, or your account officer with your questions or concerns.

Sincerely,

Keith Hesterberg  
President, and CEO