



POSITION OPENING

Position: Loan Accounting Manager

Location: Fresno, CA

Areas of Responsibility:

Fresno Madera Farm Credit is searching for a self-motivated, highly driven individual to join our fast-paced team environment. The Loan Accounting Manager oversees all direct and participation loan accounting operations, ensuring compliance, accuracy, and efficiency. This position is responsible for leading a high-performing team, implementing departmental procedures, and driving process improvements.

Essential Responsibilities:

Loan Accounting Transaction Approval

- Review and approve high-risk financial transactions, including disbursements (checks, ACH, wires), online banking changes, and remote deposit activities (Check21, MRCC).
- Approve additional transactions such as payoff requests, prepayment penalty quotes, reconciliations and exception reports, journal entries, and special rate pricing.

Month, Quarter and Year End Close

- Review reports and reconcile accounts to identify variances
- Ensure variances are addressed and communicated as appropriate when impacting financial reporting

Customer Service

- Serves as the primary point of contact for resolving complex loan accounting issues, including transaction discrepancies, payment concerns, and payoff-related questions
- Provides expert support to relationship managers, and other departments to ensure accurate and timely loan servicing that meet stakeholder expectations
- Uphold high service standards in all communications with members, staff, and third parties.
- Maintain responsiveness and professionalism in handling urgent requests, complaints, or escalations.
- Proactively identifies recurring customer service trends or issues and recommends

improvements to systems or procedures to enhance the member experience

- Act as a subject matter expert for internal stakeholders on loan accounting functionality and its impact on members
- Participates in cross-functional meetings or workgroups to advocate for member service enhancements related to loan operations

Team Management

- Lead, coach, and develop team supervisors while supporting overall staff growth
- Conducts timely and constructive performance reviews and creates individualized development plans for team members
- Recommend merit increases and bonus rewards
- Monitor and adjust team priorities to align with changing business needs and workload volumes
- Manages inter-department requests and issues regarding process and efficiencies
- Schedule and lead staff meetings

Reporting

- Prepares, compile and review loan accounting reports for reporting to management and the Board of Directors as requested

Leadership Team

- Support executive management and the Director of Loan Accounting in communicating association updates and strategic direction to staff
- Provides input on cross-department issues to seek resolution
- Maintains organizational standards for employees

Project Management Support and Testing

- Lead the department's efforts in the implementation and testing of various initiatives which will further leverage technology or improve the department's efficiency.

Knowledge, Skills, and Abilities:

- Expert knowledge of loan accounting processes
- Working knowledge of loan pricing practices and procedures
- Working knowledge of Generally Accepted Accounting Principles (GAAP)
- Demonstrated ability to lead, coach, and develop teams
- Effective verbal and written communication skills for cross-functional collaboration
- Working knowledge of Word/Excel/PowerPoint/Outlook sufficient to create, update and save a variety of documents
- Strong skills in reconciliation and journal entry management
- Skill in processing complex, detailed forms and documents in an accurate and thorough manner
- Skill in gathering, compiling and organizing information
- Skill in utilizing a systematic approach to problem solving
- Skill in interacting and working effectively with others



- Skilled in evaluating processes and implementing improvements
- Oral and written communication skills, sufficient to exchange information effectively with peers, subordinates, supervisors and customers
- Skill in providing prompt, accurate and courteous customer service

Minimum Qualifications:

- Bachelor's degree in accounting, business, finance or related field
- 10-12 years of experience in accounting, including experience in loan accounting
- 7 years of supervisory experience
- Or an equivalent combination of education and experience sufficient to perform the essential functions of the job

Physical Requirements:

- Positions in this class typically require keying, talking, hearing, seeing, and repetitive motions.
- Sedentary Work: Exerting up to 10 pounds of force occasionally and/or negligible amount of force frequently or constantly to lift, carry, push, pull or otherwise move objects, including the human body. Sedentary work involves sitting most of the time. Jobs are sedentary if walking and standing are required only occasionally, and other sedentary criteria are met.
- The employee is required to have close visual acuity to perform an activity such as preparing and analyzing data and figures; transcribing; viewing a computer screen; and/or extensive reading.

Applicants must be authorized to work for any employer in the U.S. We are unable to sponsor or take over sponsorship of an employment Visa at this time.

ABOUT US

Established in 1917, Fresno Madera Farm Credit, headquartered in Fresno, provides quality credit and financial services in California's Central Valley. Our mission is to provide access to credit and related services to farmers and ranchers in our region. As an efficient organization, FMFC delivers quality service with people that are passionate about creating the best possible customer experience for the generations of farmers and ranchers that we proudly serve. Fresno Madera Farm Credit offers competitive compensation packages and excellent benefit programs. We have a team-driven, performance-focused culture, with a strong focus on customer service, and fulfilling our mission to agriculture.

Salary: DOE

Minimum \$95,077 – Maximum \$136,043

Visit www.fmfarmcredit.com for more information about the California Consumer Privacy Act.



Submit resume for review by email to HRDept@fmfarmcredit.com.

Application deadline: Friday, October 3, 2025. Only applications received by this date will be reviewed and considered.

